

**THE ORIENTAL INSURANCE CO. LTD.
Regional Office Jaipur.**

Pre Bid MOM / Ammendment to AMC tender

(Procurement of IT Support Services- Annual maintance contract and facility Management Services)

(Tender No.: OICL/JRO/ITD/PC-AMC/2018/01 Dated 05-01-2018)

I.T. Dept

Date: 24-01-2018

With reference Tender No.: OICL/JRO/ITD/PC-AMC/2018/01 Dated 05-01-2018, Pre bid meeeting was held today at Conference Room at RO Jaipur and following points were discussed in the presence of OICL officials and bidders.

Query 1. W.r.t page no. 31 table no. 2 Facility Management Services for items under Warranty, items that are coverend under warrenty.

Clarification given by OICL Officials:

With effect from 1 April 2018 we only have Biometric devices and Scanners which are covered under warrenty whose details are as under ;

Secugen Hamster Pro 20 : 480 numbers

Scanjet 200 Flat Bed and Scanjet Pro 2000 s1, total count of 130

Query 2. W.r.t page no. 30 table no. AMC and PM Activity, cost of Earthing Pit

Clarification given by OICL Officials: Bidder need to quote the basic price of setup of Earthing Pit with quantity as zero. OICL will give the order for setup of Earthing Pit as on need basis with refernce to the price quoted here. This price wont be considered while selecting L1 vendor.

Query 3. W.r.t page no. 30 table no. 1 AMC and PM Activity, number of Windows Server

Clarification given by OICL Officials: We dont have Windows Server. Item no. 22 to be removed from the list.

Query 4. W.r.t page no. 30 table no. 1 AMC and PM Activity, number PCs other make

Clarification given by OICL Officials: Bidder need to quote the Basic price of of AMC support for PCs other make with quantity as zero.

Query 5. W.r.t page no. 30 table no. 1 AMC and PM Activity APC UPS modal and Make

Clarification given by OICL Officials:

SURT 5000 UXI : 5 KVA WITH 16 BATTERIES

SURT 10000 UXI : 10 KVA UPS WITH 32 BATTERIES.

Query 6. W.r.t page no. 30 table no. 1 AMC and PM Activity, details of UPS other make

Clarification given by OICL Officials: We only have 1 KVA UPS in this category.

Query 7. W.r.t page no. 28 Resolution time, changes required in the mention time.

Clarification given by OICL Officials: As decided by the commitee following changes are made in the resolution time (list in Excel sheet attached in Annexure 1).

(A) For Jaipur : 24 Hours (1 Working Day)

(B) For District centers : 48 Hours (2 Working Day)

(C) For others offices : 72 Hours (3 Working Day)

Query 8. W.r.t page no. 42 Preventive Maintiance activity

Clarification given by OICL Officials: Engg must carry an Blower with him to clean the racks and computers.



Query 9. W.r.t page no. 31, Price for PM activity

Clarification given by OICL Officials: as per information in table 1.

Query 10. W.r.t page no. 28, revision in Per day penalty amount in Rs.

Clarification given by OICL Officials: As decided by the committee following changes are made in the resolution time (list in Excel sheet attached in Annexure 2) and the upper capping is removed which was earlier mentioned as maximum unit purchase price of that machine in tender document.

Query 11. Price to be quoted is including taxes or not.

Clarification given by OICL Officials: All the prices are to be quoted are excluding taxes. Taxes will be paid as actuals.

Query 12. W.r.t page no 15, changes in Performance security

Clarification given by OICL Officials: As per Tender Document

Query 13. Regarding Sub letting

Clarification given by OICL Officials: Subletting is not allowed.

Recommended as above before RPC for its approval .

Rajpal Meena
AO IT

Rajpal
24/11/18

Kuldeep Singh Mehra
AO-IT

Bingb
24/01/2018

Chavda
N N Chavda
Regional Manager

Please turn the page for IT Committee note

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IT Committee Note

Looking to the above note and need of our offices & to enable uninterrupted and smooth work in all the offices with Jaipur region, the Regional Purchase Committee agrees to attached ammendment in AMC tender document (Tender No.: OICL/JRO/ITD/PC-AMC/2018/01 Dated 05-01-2018) also to upload the ammendment document on the website.

Bingb
24/01/2018
(Member IT)

Bingb
(Member Accounts)

Anun Sani
24/1/18
(Member IAD)

[Signature]
(Regional Manager)

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Annexure 1 Resolution time**1. Jaipur city center Offices – 24 Hours (1 Working Day)**

S No.	OFFICE NAME	CODE
1	RO JAIPUR	240000
2	DO-1 JAIPUR	241100
3	BO 5 JAIPUR	241107
4	DO-2 JAIPUR	243300
5	DAB	243307
6	CBO 2 JAIPUR	243308
7	DO-3 JAIPUR	243400
8	CBO I JAIPUR	243402
9	DO-4 JAIPUR	243600
10	CBO 3 JAIPUR	243601
11	TP HUB JAIPUR	240023
12	SVC JAIPUR	240011
13	BC HARMADA	241199
14	BC JAGATPURA	243390
15	BC Bhakrota	243392
16	BC SITAPURA	243491
17	BC Chaksu	243693
18	BC KUKAS	243694
19	BC MANSAROVAR	243690

2. BO/DO 48 Hours (2 Working Day)

S No.	OFFICE NAME	CODE
1	DO ALWAR	242300
2	BO ALWAR	242301
3	BO BEHROR	242306
4	BO BHARATPUR	242308
5	DO AJMER	242100
6	BO BEAWAR	242103
7	BO K'GARH	242104
8	DO BHILWARA	242400
9	BO GULABPURA	242404
10	BO CHITTOR	242402
11	BO PRATAPGARH	242405
12	DO BIKANER	243700
13	BO NAGOUR	243701
14	BO SIKAR	241108
15	BO JHUNJHUNU	241109
16	BO TONK	243602
17	DO JODHPUR	242200
18	BO 2 JODHPUR	242202
19	DO KOTA	242600
20	CBO I KOTA	242601
21	BO BUNDI	242603
22	BO S.MADHOPUR	242605

23	CBO 2 KOTA	242606
24	BO BARAN	242607
25	DO PALI	243500
26	JALORE	243501
27	ABU ROAD	243502
28	FALNA	243504
29	DO SGNR	243100
30	HANUMANGARH	243102
31	ANOOPGARH	243104
32	DO UDAIPUR	242500
33	CBO II UDAIPUR	242502
34	BANSWARA	242503
35	NATHDWARA	242504
36	TP HUB AJMER	240022
37	TP HUB JODHPUR	240024
38	SVC JODHPUR	240012
39	BO Rajsamand	

3. Other locations 72 Hours (3 Working Day)

S No.	OFFICE NAME	CODE
1	BC Fatehpur	241191
2	BC LOSAL	241192
3	BC Ramgarh	241193
4	MO NEEM KA THANA	241194
5	BC CHIRWA	241195
6	BC TARANAGAR	241196
7	BC GOTHRA	241197
8	BC VIDYA VIHAR	241198
9	BC VAISHALI NAGAR AJMER	242190
10	BC MAKRANA	242191
11	BC NASIRABAAD	242192
12	BC Madar	242193
13	BC Basni	242290
14	BC Mandore	242291
15	BC Mandawar	242380
16	BC Govindgarh	242390
17	BC Laxamangarh	242391
18	BC Bhusawar	242392
19	BC KARALI	242394
20	BC NAGAR	242395
21	BC BHIWADI	242396
22	BC Kumher	242397
23	BC NADBAI	242398
24	BC TIJARA	242399
25	BC BHILWARA	242494
26	BC RISHABDEV	242592
27	BC Bhinder	242593

28	BC Gogunda	242594
29	BC MAVLI	242597
30	BC Amet	242598
31	BC Dungarpur	242599
32	BC JHALAWAR	242690
33	BC MANGROL	242692
34	BC Kaithoon	242693
35	MO SUKET	242694
36	MO PIRAWA	242695
37	BC SATALKHEDI	242696
38	BC SANGOD	242697
39	BC NIWAI	242698
40	BC PADAMPUR	243190
41	BC SURATGARH	243192
42	BC SRI VIJAYNAGAR	243194
43	BC RAISINGHNAGAR	243195
44	BC Rawatsar	243196
45	BC BHADRA	243197
46	BC NATHAWALA	243198
47	BC Sadulsahar	243199
48	BC-JOBNER	243391
49	MO SOJAT RAOD	243591
50	MO SANCHORE	243592
51	BC BALOTRA	243593
52	BC DAUSA	243691
53	BC DIDWANA	243790
54	BC Basni Belima	243792
55	BC Doongarpur	242599

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Annexure 2

S.No.	Item Description	Per day Penalty Amount in Rs.
1	Windows 10 PCs including OS- Acer	750
2	Windows 7 PCs including OS - Wipro	750
3	Windows 8 PCs including OS - Wipro	750
4	PCs including OS - other make	750
5	LJPs - HP 1566, HP 1007, HP 1108 etc	400
6	Network LJPs - HP etc	400
7	Colour LJPs CP-1525n -HP	400
8	Multifunction Printer	400
9	LJPs - other make	400
10	UPS 10 KVA	2500
13	UPS 5 KVA	1500
16	UPS 1 KVA	750
19	UPS Inverter	750
20	UPS - other make	750
21	Network Switch (Manageable) - Cisco 2960	1500
22	Racks	300
23	Absence of Resident Engg./Helpdesk Coordinator without info/replacement	20000

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